



## Family Support worker - Ark Boulton Academy Birmingham

**Location:** St John Wall Catholic School - Birmingham

**Hours:** 5 days per week term time only - 35 hours per week plus inset days

**Salary:** £22,274 - £24,796 per annum (*This role is term-time only, the salary is in line with working weeks*)

**Closing date:** Monday 3 August 2026

**Interview dates:**

**1st Stage Interview:** 5 -12 August (online interview)

**2nd Stage interviews:** Sept 26 (in person at the setting)

**This is a fixed term position until 12 May 2027**

Our mission at School-Home Support is simple. We get children and young people back in school ready to learn, whatever it takes. Is this a mission for you? Yes? Then read on.

We are looking for a Family Support Practitioner to join our team and to make a difference in children's lives every single day. As the Family Support Practitioner, you will be based at the setting and work in close partnership with school staff to deliver a programme of casework to promote and improve educational outcomes for the children and their families we support. You will also focus your support to help improve attendance, punctuality and engagement in learning.

You will have excellent relationship-building and communication skills with a proven ability to communicate with a wide group of people.

**You'll have previous experience of:**

- **working in an education setting or similar to improve a child's school attendance and engagement in learning**
- **working and engaging with parents / carers, children or individuals through individual and/or group-based support**
- **factors affecting a child's capacity to learn**
- **working with families from diverse communities**
- **holistic family support**
- **safeguarding processes and referral routes for safeguarding children**

We are committed to maximising staff wellbeing and creating an inclusive, safe environment where everyone feels comfortable bringing their authentic selves to work.

**As an employer we offer:**

- Employee Assistance Programme, providing confidential support for you and your family
- Life assurance for added financial security
- Pension scheme
- A structured induction programme with training throughout your first 6 months to help you feel confident and supported in your role
- Regular supervision and reflective practice to support your wellbeing and professional development
- The opportunity to make a meaningful difference to the lives of children, young people and families

- A supportive and collaborative team environment where your experience and ideas are valued
- Opportunities to build strong relationships with schools and communities through varied and rewarding work

**Please demonstrate how you meet the essential criteria of the person specification in your supporting statement.**

For an informal and confidential chat about the role please email [recruitment@shs.org.uk](mailto:recruitment@shs.org.uk) or call HR on 020 7426 5000.

We are an equal opportunities employer and welcome applications from all sections of the community. Please email [recruitment@shs.org.uk](mailto:recruitment@shs.org.uk) or call HR on 020 7426 5000 if you need any special arrangements or adjustments to help you take part in this recruitment process.

School-Home Support takes very seriously the duty of care to safeguard and promote the welfare of children and is committed to ensuring that our safeguarding practice reflects statutory responsibilities, government guidance and complies with best practice. Our safeguarding policy recognises that the welfare and interests of children are paramount in all circumstances. All roles at SHS are subject to an Enhanced DBS Check. All roles at SHS are subject to an Enhanced DBS Check.